



Your Move in to The Highview

Paying your final balance

- You can wire your final balance to Searstone (instructions in your move in paperwork through SeniorSign, to be emailed 30-45 days ahead of your move in date, or once we receive our Certificate of Occupancy, whichever comes first) or write a check.
- Best practice shows it's best to pay this balance a few days ahead of your movers arriving, but it is not due until you 1) start any custom requests in your apartment 2) receive keys or 3) move items in.

Gaining Access to your apartment

- Residents can receive their keys 2 days ahead of their move in day if the remaining balance of the Entrance Fee is paid
 - During these 2 days, you're welcome to park in your designated parking spot and utilize elevators to bring personal belongings/boxes to your apartment during the hours of 8am-10am or 4pm-6pm. This is also the timing for furniture deliveries that are scheduled on days that are not the move in day. These times will be the least busy times for moving trucks. If there is a moving truck at Searstone early in the day, know they have elevator preference. Feel free to call ahead to see if there is an early move scheduled that day. Not during those hours, there needs to be one elevator reserved for movers, and one elevator reserved for non-move related resident use.
 - During these 2 days, please sign in at the Resident Services stand at the front desk at The Highview.
- If there is upgrade/custom work happening in the apartment, and the Entrance Fee has been paid, contractors can have access to the apartment a week ahead of time. If more time for the contractors is needed, that will be determined when Searstone maps out the work. Residents of these apartments will still receive their keys 2 days ahead of their move in day.

Upgrade/Custom Requests

- Vendors planning closet design, kitchen shelving, window treatments, built-ins, backsplashes, etc., needing measurements, will schedule access through Searstone once we have our Certificate of Occupancy. Any work will need to be approved by Searstone, and vendors will need to provide proof of liability insurance, and install will be scheduled through Searstone.
- Any upgrade/custom work that involves electrical, plumbing, flooring, and painting can only be completed by Searstone contractors and will need to be approved, priced, and scheduled by Searstone and can not start until Charter Member Entrance Fee is paid. Once approved and payment is received for the upgrades/custom work, Searstone will schedule the work to be done.